

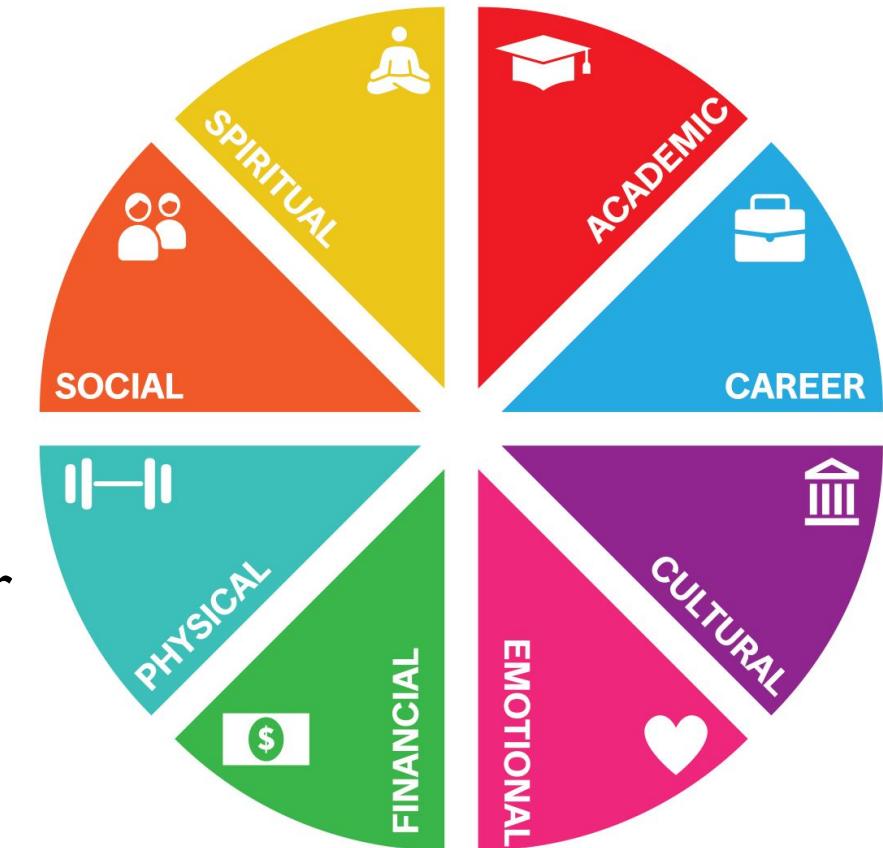
STUDENT SERVICES UPDATES AND FEE

Cara Piperni
Interim Senior Director, Student Services

Family of service specialties

- Campus Life & Engagement (CL&E)
- Career Planning Service (CaPS)
- International Student Services (ISS)
- McGill Office of Religious & Spiritual Life (MORSL)
- Student Accessibility & Achievement (SAA)
- Scholarships and Student Aid (SSAO)
- Student Wellness Hub (physical and mental health, peer support) (SWH)

Note: First Peoples' House is also supported via Student Services Fees, but now report to the Office of Indigenous Initiatives





McGill Student Services Year in Review 2024–2025

www.mcgill.ca/studentservices/



Investments & Optimizations

Student Services optimizations:

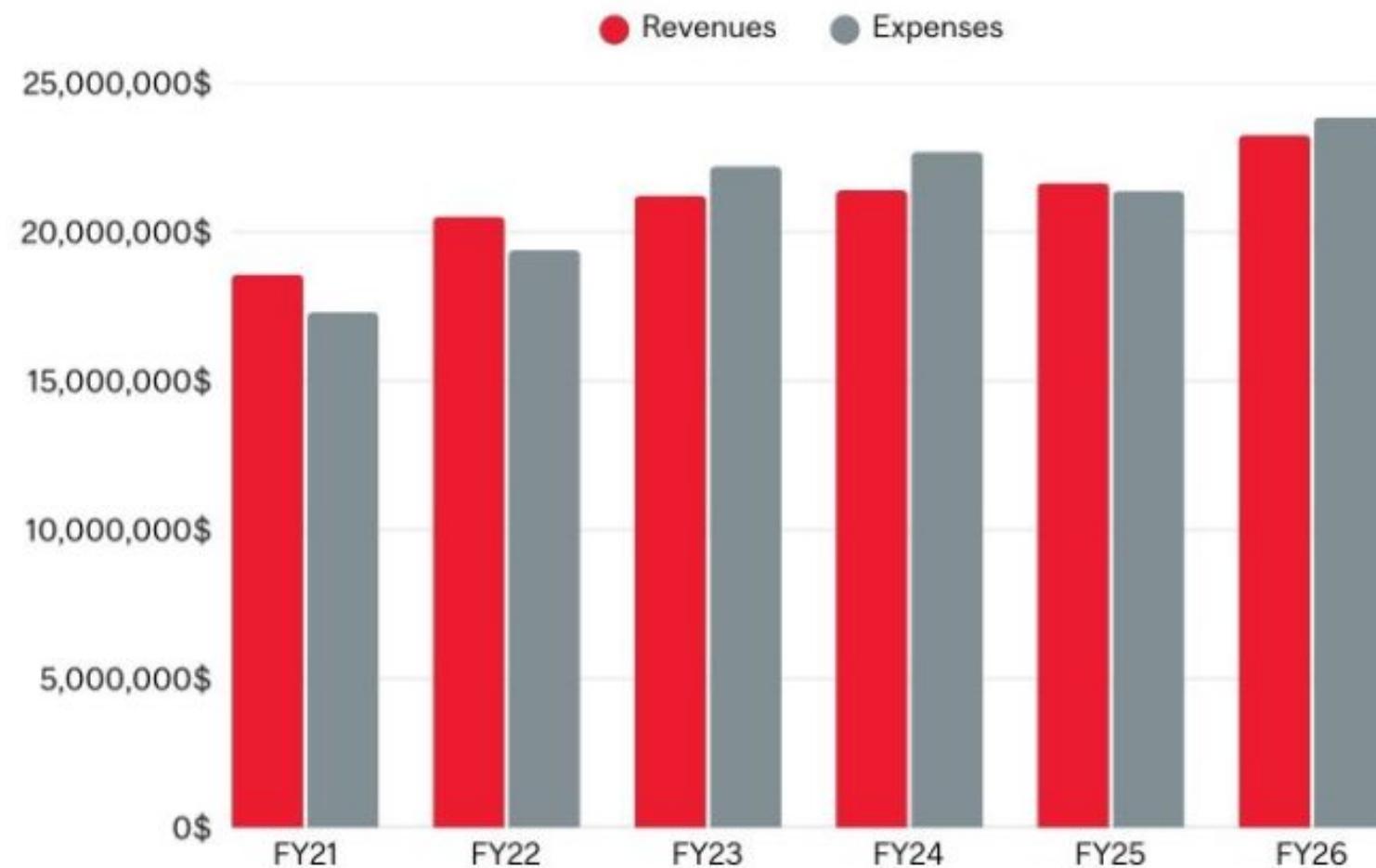
- Restructuring for efficiency and impact
- 13 positions permanently discontinued, through vacancies and non-contract renewals, some leaves not replaced, sharing positions across units.
- Exiting from leased spaces
- Adopt core tools to streamline processes, enabling us to remain nimble and lean while providing service excellence

Investments & Optimizations

Key investments in action: what's already underway:

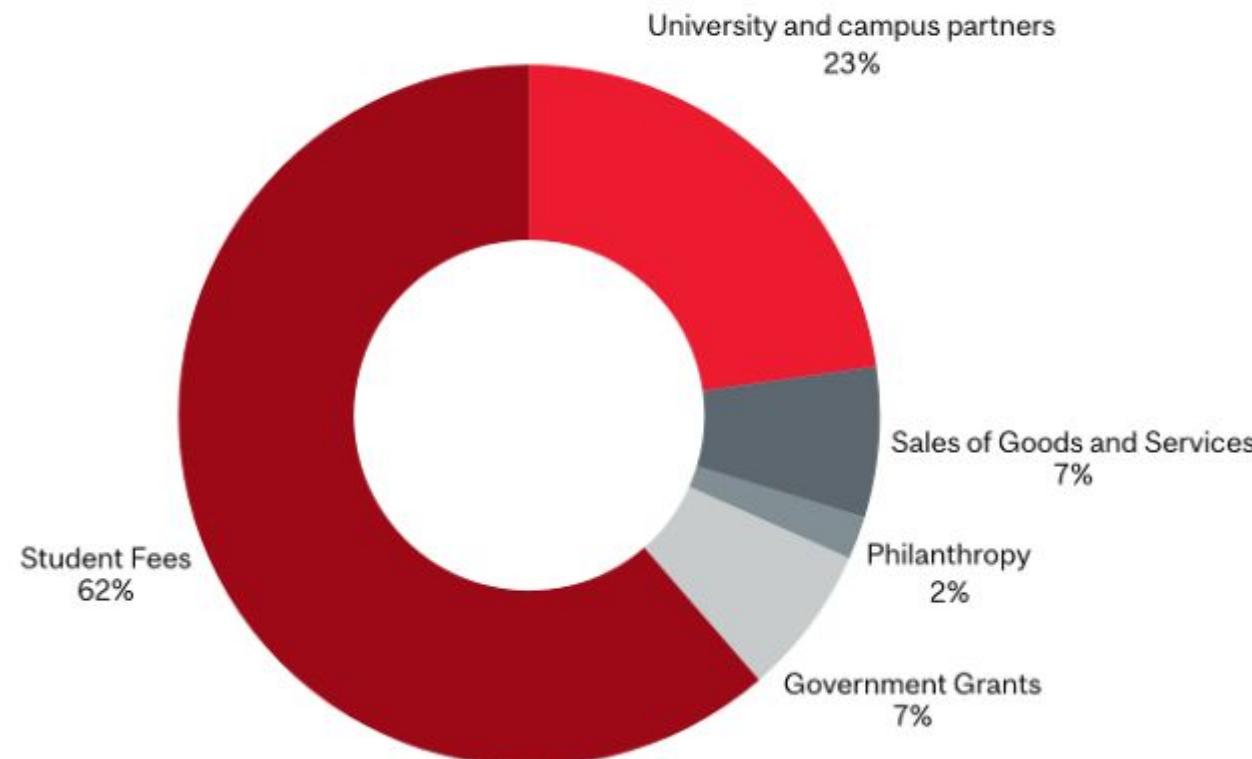
- Launch of unified tool McGill Mentorship Network
- New MyFuture career services platform with continued development
- GuardME contract was renewed
- Nurse Practitioner to complement the availability and enhancing access to health services;
- A second Phlebotomist to increase capacity, reduce wait times, and expand lab services;
- Dedicated positions focused on mental health services for equity-deserving communities:
 - Psychologist Supporting Black Students
 - Counsellor Indigenous speciality

FY21 - FY26 Operational Budget



All unrestricted revenue sources Supporting the ongoing operations of Student Services

FY25 Revenues



The University's contributions to Student Services

- Exempting student service fee revenue from 7.5% overhead fees, thereby providing operational financial relief \$900K annually.
- Permanent operating budget contributions:
 - \$337K Facilities Improvement Allocation for the upkeep of the Brown Student Services Building.
 - \$1.8M, per agreement with the Rossy Foundation, for the Local Wellness Advisor program, the Healthy Living Annex including Peer Supporters (see grid on following slide).
 - \$700K for salaries in Scholarships & Student Aid for administering entrance scholarships and need-based aid programs, and to fund student bursaries.
- Launched a successful \$10M endowment capital campaign for the Student Wellness Hub to fund essential positions impacted by the loss of a Ministry grant, ensuring continued availability of mental health services.
- Pays for the new myFuture and Mentorship Network platforms as a campus-wide system, which CaPS and CL&E administers respectively.



MOTION REGARDING THE STUDENT SERVICES FEE FALL 2025 REFERENDUM

Do you agree, that in addition to the regular MES indexation factor, to increase the Student Services Fee, currently of \$204.74 per Semester for full-time students, by 4% in Fall 2026, 4% in Fall 2027, and 4% in Fall 2028 per term for full-time and part-time undergraduate students?

Estimated Fee Increase (per semester)

*Undergraduate
(full-time)*

Academic Year	Percentage	Estimated Net Increase
2026-2027	4%	\$8.19
2027-2028	4%	\$8.52
2028-2029	4%	\$8.86

*Does not include Quebec Ministry's indexation, which is applied independently from fee increases.

Student Services Value proposition

A stable increase in revenue will ensure continuity and deliver greater value through enhanced services and programs.

With respect to Peer Support:

- **Increase casual student budget** to infuse more student employees into our service model. Enhancing the Hub Peer Supporters, Peer Assisted Learning leaders, AskMcGill Student Navigators, and the McGill Mentorship Network all provide peer-to-peer guidance, helping students connect with services, resources, and opportunities. These student-led initiatives foster collaboration, build community, and connect students to the right place at the right time.

Student Services Value proposition

With respect to Equity, Diversity and Inclusion (EDI):

- Advance integration of EDI in services by ensuring that programming reflect the diverse reality of our student population and include more inclusive spaces and amplify underrepresented communities.
- Introduce initiatives to support vulnerable student populations, including
 - Globally displaced students
 - Youth from Care; to sustain a streamlined, fully integrated Learning Support team, with the possibility of expanding the model to other groups.
- Dedicated Counselor for Indigenous students—a position that not only strengthens McGill’s alignment with Truth and Reconciliation goals but also addresses the persistent gaps in mental health services for equity-deserving communities. In order to make the Indigenous speciality permanent, we will not be able to replace a counsellor without an injection of funds.

Student Services Value proposition

With respect to Mental and Physical wellbeing

- Enhance programming to support students in navigating complex emotional, spiritual, and psychological aspects of climate change, fostering resilience and hope.
- Enhance the SWH's highly successful peer support programs, which have become a model of best practice in engaging students and extending the reach of professional services. These programs reduce stigma, build community, and empower students to care for one another in ways that are accessible, sustainable, and cost-effective.
- Health promotions & communications (currently an unfunded position)

Student Services Value proposition

With respect to Financial Wellness:

- Expand the scope of our financial aid counselling services to include among other objectives, more tailored support, such as entrance and exit counselling. These efforts aim to better prepare students for the financial realities of their educational path and equip them with the tools to manage their education-related debt with confidence and foresight beyond their studies.
- Introduction of government debt repayment workshops, to better prepare students managing their loans post-graduation.

Student Services Value proposition

With respect to Community and Belonging:

- Expand the Mentorship Network to strengthen its role in supporting student orientation and transition, while deepening students' sense of belonging at McGill.
- Scale up the Mentorship Network into a unified, all access platform for mentorship opportunities, peer to peer connections and building professional networks with McGill alumni

With respect to Career development:

- Industry Liaison Associates to solicit more employers to recruit at McGill, to hire McGill interns and to participate in our various innovative work-integrated-learning initiatives, such as MicroExp.
- Career educators to build and deliver programs like "MyFirstJob" to better train and support students seeking on campus work opportunities while they are at McGill
- More career mentoring opportunities for students seeking to explore their career options (English and French) alumni