

Vice-présidence (Vie étudiante) de l'AÉUM
SSMU Vice-President (Student Life)

Située sur les territoires traditionnels des collectivités Haudenosaunee et Anishinaabe.
Located on Haudenosaunee and Anishinaabe, traditional territories.

studentlife@ssmu.ca | ssmu.ca | 3501 rue Peel, Montréal, QC, H3A 1W7



REPORT OF THE SERVICES SUB-COMMITTEE

Submitted for 2026-03-23

Members Attendance

- October 3rd, 2025

Present : Services Coordinator, VPSL, SSMU Arts Representatives, Services Finance Coordinator

- November 18th, 2025

Present : Services Coordinator, VPSL, VP Finance, SSMU Arts Representatives, Services Finance Coordinator

- January 21st, 2026

Present : Services Coordinator, VPSL, VP Finance, SSMU Arts Representative, Services Finance Coordinator

- January 30th, 2026

Present : Services Coordinator, VP Student Life, VP Finance, SSMU Arts Representative, Services Finance Coordinator

- February 11th, 2026

Present : Services Coordinator, VP Student Life, VP Finance, SSMU Arts Representative

- March 9th, 2026

Present : Services Coordinator, VP Finance, SSMU President

Committee Activity

- Discussion of the service review methodology and updates to materials, including the external user survey, self-report survey, and rubric. The Committee decided to conduct mandatory interviews rather than using a by-need basis as in the previous year. This change was intended to ensure that nuances not captured in the forms could be discussed during interviews, and to check in on services

Vice-présidence (Vie étudiante) de l'AÉUM SSMU Vice-President (Student Life)

*Située sur les territoires traditionnels des collectivités Haudenosaunee et Anishinaabe.
Located on Haudenosaunee and Anishinaabe, traditional territories.*



studentlife@ssmu.ca | ssmu.ca | 3501 rue Peel, Montréal, QC, H3A 1W7

- The methodology used to grade services can be found here : [Service Review Methodology 2025-2026](#)
- Meeting minutes from the interviews with the services can be found here : [Services Review Grading Notes](#)
- Voting of each service based off of each service's summary (written with information gathered from the self-report and 3-year objective planning submitted early this year) in accordance with the newly defined rubric
 - Summaries can be found in the answers of the self-report here : [Copy of SSMU Services Review Committee Report \(Responses\)](#)
 - Three-Year Goal Plans can be found here : [Services Three-Year Plans](#)
- Discussion of voting results amongst the committee, as well as noting down the justification of each score to be distributed to services
 - Scores for each service can be found here : [Results](#)
- Scores were distributed to each service along with the reasoning and suggestions for future improvements.
- Reviewed Nightline constitution that was sent for approval.
- Reviewed UGE's fee increase that was sent back to the service for revisions.

Projects & Progress

- The Committee will provide services with the opportunity to appeal their grading if they deem it necessary.
 - It was noted during the interviews that services did not have the opportunity to fully understand their grading in the previous year.

Announcements & Reminders

- Services that have failed the review will be granted one (1) Academic Month, as of the date they are notified of failing the review, to rectify the concerns of the Services Review Committee.
 - A service may choose to waive this time period.
 - The LC may grant an extension for the Service to rectify the situation by a simple majority vote.